

Helpful Billing Options

Budget Billing

Mt. Wheeler Power offers a budget billing program for all residential and small general service accounts. Under this program, if you have a year's worth of usage history and a good payment record, you can have your annual bill averaged and pay the same amount each month.

In July of each year all budget billing accounts are balanced or trued up. The adjustments are calculated into the next years averaging.

Contact Mt. Wheeler Power in August if you are interested in signing up for the budget billing program.

Automatic Credit Card Payment

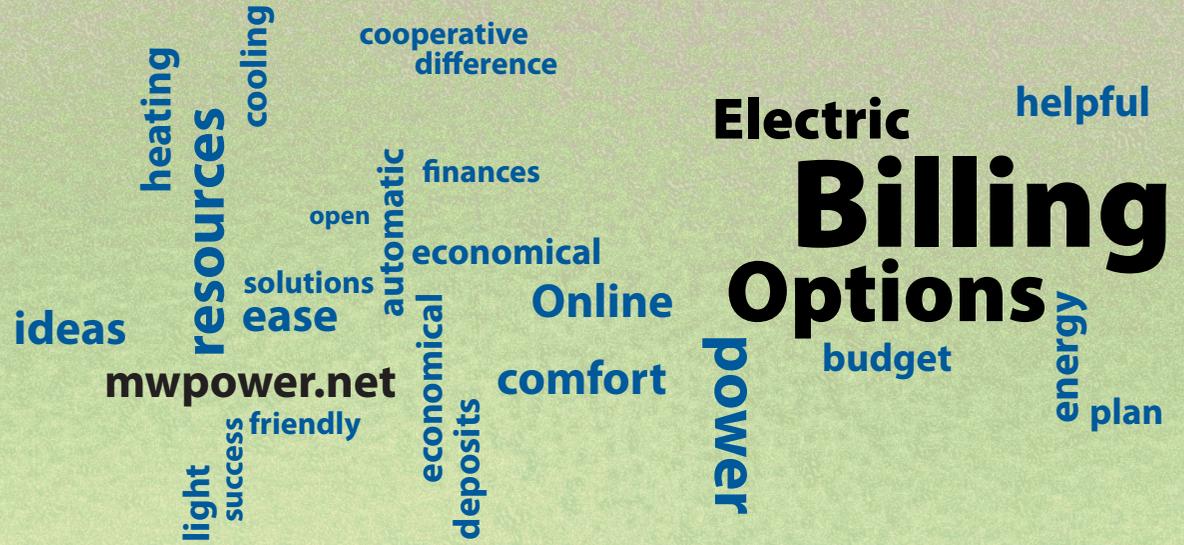
Mt. Wheeler Power offers automatic monthly debits to your credit card each month. For more information contact the Member Services Department.

Power Pay

Mt. Wheeler Power offers automatic monthly withdrawal from your checking or savings account. For more information contact the Member Services Department.

Online Bill Pay

For your convenience, Mt. Wheeler Power offers the option of online bill pay. Contact Member Services at (800) 97- POWER or (775) 289-8981 to obtain your PIN number. Then, visit www.mwpower.net to start online bill pay today!



MT. WHEELER POWER

Powering your future

1600 Great Basin Blvd.
P.O. Box 151000
Ely, NV 89315
(775) 289-8981 or 1-800-97- POWER
info@mwpower.net



**Billing & Options
for Your Electric Service**

Electric Billing Options

helpful
power budget energy plan

How to Read Your Own Meter

To take a reading of your current Kilowatt-hours used, subtract the previous number that is printed on your monthly statement from the number shown on your Itron metering device.

Billing Information

Your Security Deposit

When you sign up for membership with Mt. Wheeler Power, you have the option of two deposit methods. The first is to submit to a credit check. If the credit check meets credit requirements, no deposit will be required. There is a one-time fee for a credit check. If the credit check is not an option, you will be required to pay a deposit equal to a three month average billing at the service address where you are moving.

Mt. Wheeler Power determines all deposit amounts. The deposit is required to ensure your final billing is covered in the event the account is closed. If a member has a deposit, monthly billings still must be paid. The deposit does not cover your monthly payments.

Your deposit will be credited to your active account.

Interest is paid on deposits. The rate is determined yearly by the Public Utilities Commission of Nevada.

Bills are mailed in one cycle on or around the 15th of the month. The bills are due and payable 20 days after they are mailed. The due date will be printed on your bill.

If you do not receive your monthly bill, please contact Mt. Wheeler Power right away to find out why and to learn the amount due.

Delinquent Bills

If a bill is not paid by the due date, you will be mailed a reminder of the billing. A 2% late penalty is added to the past due amount.

If the bill is not paid within seven (7) days a Final Notice will be sent to you.

Disconnection is done in person. If a service person has to go to a member's service address for collection activity, the member is assessed a \$50 fee. The reconnect fee is \$50 during working hours and \$75 after hours and a security deposit equal to an estimated three-month bill may be required prior to reconnection of service.

Payment arrangements are available if made prior to the disconnect date and are subject to review of your account. Please call the Member Services Department if an arrangement is needed.

Disclaimer of fees is assessed by Cooperative Rule No. 24.

Monthly Billing

A Mt. Wheeler Power employee reads the meters in the service territory once a month. Other accounts are read by automated meter readings.



MT. WHEELER POWER

1600 GREAT BASIN BLVD - P.O. BOX 151000
ELY, NV 89315-1000
(775) 289-8981 - (800) 97 POWER

ABC MARKET
PO BOX ABCD
EVERYWHERE, USA 00000

Add a CARE program contribution

CARE DONATION: _____

ACCOUNT NUMBER: **123ABC**

STATEMENT DATE: **January 15, 2014**

DUE DATE: **February 4, 2014**

BILL TYPE: **REGULAR BILL**

NOTES: _____

AMOUNT DUE: **\$1,673.03**

TOTAL REMITTANCE: _____

ABC MARKET
ACCOUNT NUMBER : 123ABC
STATEMENT DATE: 01/15/14

Visit Mt. Wheeler Power on the World Wide Web at www.MWPower.net

IF YOU HAVE QUESTIONS ABOUT YOUR STATEMENT CONTACT US AT 775-289-8981

PREVIOUS BALANCE 969.56
PAYMENT(S) -THANK YOU 969.56
ELECTRIC CHARGES 1673.03
AMOUNT DUE 1673.03

METER / SERVICE DESCRIPTION	PREVIOUS READING	CURRENT READING	MULTIPLIER	DAYS / USAGE	CHARGE
METER # D0758	12/16/2013	1/15/2014			
CUSTOMER CHARGE					121.69
KWH	92422.00	121269	1.00	32 DAYS 28847	1,018.88
KW		66.8	1.00	66.8	499.66
WPCO FRANCHISE FEE @ 2%					32.80
TOTAL FOR : SERVICE ADDRESS					\$ 1,673.03

Online credit Options automatic power budget plan